

## UK – Packing and Carriage Costs

Warm Glass UK

Orders placed before 1.00pm will normally be sent out the same working day

|   |      |
|---|------|
| Standard Delivery on orders over £75+vat (Two to five working days) | Free |
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|   |              |
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| <b>PRIORITY Delivery on orders over £75+vat (One to two working days)</b> | <b>£2.75</b> |
|---|--------------|

Standard & Priority prices exclude crates or pallets which have a one off (oversize) charge of £40

### All orders under £75 - Standard Packing and Carriage Costs Table

| Weight when packed  | Example Order       | Carriage Method                        | You Pay      |
|---|---------------------|--|--------------|
| Order under 50g   | One packet of bails | Standard<br>(Two to five working days) | Free         |
| Order under 500g  | Five 10x10cm        | Standard<br>(Two to five working days) | £4.00        |
| Order over 500g   | Any Order           | Standard<br>(Two to five working days) | £7.50        |
| <b>To upgrade orders under £75 to PRIORITY packing and carriage, please add</b> |                     |  | <b>£2.75</b> |

### Surcharge Table – surcharges are in addition to the packing and carriage charges quoted above.

| Surcharge  | You Pay an additional |
|--|-----------------------|
| Delivery before Midday, next working day (orders must be placed before 1.00pm) | £10.00                |
| Saturday delivery (orders must be placed before 1.00pm Friday)                 | £20.00                |

**Breakage Cover** – We pride ourselves in excellent packaging methods and we experience very few breakages in transit. However, a small proportion of breakage in transit is inevitable.

For a small charge, we will guarantee that any breakage in transit will be replaced as quickly as possible at no cost to you. Breakage in transit must be reported within three days of receiving the goods.

|                |           |       |
|----------------|-----------|-------|
| Breakage Cover | Any order | £2.00 |
|----------------|-----------|-------|